

The Quality Policy of REINER E HIJOS, S.A is geared to meet the agreed requirements with our customers in terms of quality, customer service and Price, to ensure the customer's satisfaction.

Our mission is to be a high-quality supplier of technical plastic parts for automotive and industrial environments, along with providing sound engineering and technical advice.

This should enable us to achieve our vision of becoming a European leader and supplier of plastic parts for suspension systems, and a supplier of technical parts for the industrial sector, considering the aspects of quality of the product and service related to the Management of the Supply Chain.

To implement this policy, REINER E HIJOS, S.L. assumes the following values:

- Effectiveness
- Efficiency
- Productivity
- Innovation

Javier Igarza

General Manager of Reiner e Hijos, S.L.

Itziar, 30<sup>th</sup> of November, 2018