

The Quality Control Policy of REINER E HIJOS, S.A is geared to meet the agreed requirements with our customers in terms of quality, customer service and Price, to ensure the customer's satisfaction.

Our mission is to be a high quality supplier of technical plastic parts for automotive and industrial environments, along with providing sound engineering and technical advice.

This should enable us to achieve our vision of becoming a European leader and supplier of plastic parts for suspension systems, and a supplier of technical parts for the industrial sector, considering the aspects of quality of the product and service related to the Management of the Supply Chain.

To implement this policy, REINER E HIJOS, S.L. assumes the following values:

- Respect for people
- A high quality and efficient working environment, promoting continuous improvements of processes and procedures of the Quality Management System, and of its products
- Addressing external and internal issues affecting quality such as the needs and expectations of stakeholders.
- A customer oriented focus, identifying their needs and fulfilling the agreed requirements, including the legal requirements related with our products
- Results oriented, establishing objectives within the Management Plan
- A proactive environment
- The continuous development and know-how of our products
- A positive outlook
- Continuous innovation of our products

Javier Igarza

General Manager of Reiner e Hijos, S.L.

Itziar, 30<sup>th</sup> of May, 2017